

# MOHAMED HANEES

IT Responsible



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Looking for career advancement opportunities to utilize my skills and abilities along with more than 8 years of experience in IT System Support, Network Administration and IT Security. That offers professional growth while being resourceful, innovative and flexible. Willing to work as a key player in challenging and creative environment, further I believe that a challenging environment will enable my skills to grow even further.

## Areas of Expertise:

- Wide range of Servers and Client O/S
- Database Design and Administration
- Network Design and Implementation
- Network Routing and Switching
- Network Audit and Monitoring
- Troubleshooting Network issues
- Server Installation and Management
- User Access Control Management
- Help Desk Supports and Management
- IT Security
- Graphic and Web Designing
- Project Management and Budgeting
- Surveillance and Access Control System designs and implementations
- Trouble shooting of Computer Hardware and software's
- Open-source tools and Solutions
- Various Communication Technologies

## Education

Feb/2016 – Oct/2017 **Wolverhampton University, UK** (British College of Applied Studies, LK)

- **BSc(Hons) in Management of Information Technology**; Major in IT Support and Security. Coursework included Information System Development and Implementation, IT Support, IT Security, business Analysis and Consultancy Skills, IT Security Management, Managing Projects, IS Project Strategy and Projects and Professionalism.

Feb/2009 - Dec/2011 **Edexcel, UK** (British College of Applied Studies, LK)

- **BTECH Higher National Diploma in ICT System Support**; Major in Network and System Administration. Coursework Included Computer Platforms, System Analysis, Programming Concepts, Database Design Concepts, Networking Concepts, Personal Skills Development, Networking Technology, Networking Project, Quality Systems, Data Analysis and Design, Management in IT, End User Support, Internet Server Management, Project Management, Knowledge System and Networking Infrastructure. Completed the Final Research project as Embedded Linux Server for SME "E-Connexion".

Jan/2012 - March/2012 **Turnkey IT Institution, LK**

- **Diploma in Linux Administration with Security**. Coursework included Introduction to Linux, Installing Ubuntu and Debian Linux Desktop and Customization, Software Management in Ubuntu and Debian and Working in Command Line. Configurations of Remote Access Servers-SSH/VNC, Printer Server-CUPS, Windows File Server-SAMBA, Central User Authentication Servers-NIS, DHCP Servers, Proxy Servers, DNS Servers-BIND, Web Servers-Apache, Mail Servers-Postfix, FTP Server-Vsftpd and Firewall-UFW.

Jan/2010 - Apr/2010 **WinSYS Networks, LK**

- **Cisco Certified Networking Associate (CCNA 620-802) Training**. Coursework included TCP/IP Version 4, Introduction to Cisco Devices, configuring a Router, Routing and Switching, Extending the LAN(WLAN), Network Administration and Troubleshooting, Managing IP Services, WANs and Network Security.

Jan/2008 - July/2008 **Access Computer System, LK**

- Advanced Diploma in Hardware & Networking.

Jan/2008 - Oct/2008 **DynEd International Inc, UK** (Headway School of Languages, LK)

- Multimedia-based English language development.

Jan/2003 - Dec/2008 **Kattankudy Central College, LK** (National College)

- GCE (Ordinary Level)
- GCE (Advanced Level)

## Work Experience

Apr/2013 - Present **SALINI-IMPREGILO S.p.A, QA:** IT Responsible

- Working for **DOHA Metro Redline Underground North (ISGjv)**, € 1,803 Million project awarded by Client - Qatar Rail (Consultant – Qatar Rail). (Nov-2017 to present)
- Working for **Al Bayt Stadium – Al Khor (GSICjv)**, € 770 Million project awarded by Client - Aspire Zone (Consultant – KEO). (Nov-2017 to present)
- Worked for **Abu Hamour Water Tunnel Project Phase 1**, € 93 Million project awarded by Client - Ashghal Qatar (Consultant – CDM SMITH). (Apr-2013 to Oct-2017)
- Worked for Initial startup of **DOHA Metro Redline Underground North (ISGjv)**, € 1,803 Million project awarded by Client - Qatar Rail (Consultant – Qatar Rail). (Jun-2013 to Sep-2013)
- Working for **SALINI IMPREGILO S.p.A Qatar Branch Office**.  
Locally Responsible for the IT System and Network Related implementation, Installation, Configuration and Maintenance for the Main Offices and site offices, Supporting and Managing the Network Infrastructure and PC's, Windows 2008 R2 servers and windows 2012 R2 and File Servers, HyperV Servers, Network Monitoring Systems, IT Assets and license Management Systems, IT Helpdesk Systems, Disaster Recovery Management, Network Printers, Avaya and Cisco PABX Phones System, Cisco, SonicWall and Fortigate Firewalls, other Network Equipment, , Citrix Apps Support, Oracle, Ms SQL and Mysql databases Administration, Gsuit and Ms Exchange Email Service Management, FTP Server Management, Call Accounting Service Management and Reporting, Active Directory users and Rights Management, System Update Managements, HRMS Server Management, Fully Managed Fiber Network designs and Implementations. Report to IT Area Manager (SALINI IMPREGILO S.p.A, Milano, Italy).

Apr/2013 - Feb/2013 **ITHome W.L.L, QA:** System Support Network Administrator

Worked under the direction of the Information Technology Manager. Handled New Network proposals, contracts and scope documents, Responsible for the Configuration, implementation, and Maintenance of various Network technologies and Administration of Network Infrastructure to Desktop PC's, Servers, Network Equipment, and Software Applications. Responsible for Network Equipment Purchasing. Report to IT Project Manager/MD.

Oct/2009 – Mar/2012 **NetCorp pvt (ltd), LK:** Assistant Network Administrator

Assisted in the new Information technology and networking proposals, contracts, scope of work reports and other documentation for the projects, managed all technical integrating technologies, infrastructures, testing server performance and providing server performance statistics and reports, Documenting new network installations, administration and maintenance of the client network infrastructure. Report to IT Supports and Project Manager.

Jan/2008 – Jan/2009 **CCF, LK:** Computer Administrator

Computer Administration and Troubleshooting System related problems, ADSL Router Configuration, Firewall Security and Virus Protections, Printer Sharing, File sharing, Remote Desktop and User Management, Operating CCTV components, IT equipment's purchasing and installing devices, Weekly Backups and Recovery Managements. Report to Office Manager.

## Personal Skills

- Efficient in using information, planning and making decisions
- Capable of working as a team member with minimum supervision
- Possess a good flair for public relations and excellent interpersonal and communication skills
- Believes in continuous learning and improvement
- Highly reliable and responsible pertaining to matters of work
- Enjoy learning new skills and Ability to learn new skills and technologies within a short period of time
- Having a passion for providing excellent customer service
- Customer focused and keen on exceeding expectations